



Basic Life Support (BLS)



ST. JOHN AMBULANCE OF MALAYSIA National Headquarters

(INCORPORATED UNDER ACT 74 - ST. JOHN AMBULANCE OF MALAYSIA (INCORPORATION) ACT 1972)

41, Jalan Shelley, 55100 Kuala Lumpur.

WhatsApp: +6010-546 7526

E-mail: firstaid@sjam.org.my

<http://firstaid.sjam.org.my>

Course Details

COURSE OBJECTIVE	To provide participants with the knowledge and skills necessary for being competent in cardiopulmonary resuscitation (CPR), using automated external defibrillators (AED) and relieving airway obstructions in casualties of all ages.
LANGUAGE	Training will be conducted in Bahasa Malaysia or English, or both.
TRAINING MATERIALS	Handout will be provided. Participants should bring along pen, stationeries and notebook.
ASSESSMENT	The assessment comprises of 4 sections – choice of Malay/English/Chinese language: - 1. CPR for Adult/Infant 2. Choking for Adult/Infant 3. Recovery Position 4. Usage of AED
CERTIFICATE	Certificate of Competency (3 years validity) from St. John Ambulance of Malaysia will be issued to all participants who attend at least 80% of the course and pass all assessments (theory and practical).
ATTIRE	Comfortable clothing. Pants preferred for ladies.
PAYMENT	Cheque to be made to: ST JOHN AMBULANS MALAYSIA OR payment can be transferred to CIMB Bank Account – 8000415552
VALIDITY	This quotation is valid through 2024.
HRDC CLAIMABLE	Claimable under SBL >> Non-Registered Training Provider >> NGO.
COURSE REGISTRATION	Please confirm at least three weeks prior to the actual course date. Kindly email Confirmation Slip to firstaid@sjam.org.my
CONTACT PERSON	Ms. Chew Hoong Ling, Corporate Training Manager 016-3310325 firstaid@sjam.org.my

Course Schedule

1-Day Basic Life Support

Day 1	Topics
0900 – 0930	Introduction to St. John Ambulance of Malaysia
0930 – 1100	Basic Anatomy of Body Systems CPR and AED Managing of Foreign Body Airway Obstruction
1100 – 1115	Morning break
1115 – 1300	Skill Sessions - CPR and AED for Adult/Child - CPR and AED for Infant - Recovery Position + Choking for Adult / Child / Infant
1300 – 1400	Lunch break
1400 – 1600	Assessment – Theory & Practical

Quotation - In-House/Onsite

DATE & TIME	1 day (9.00 am – 5.00 pm) at your suggested date. Kindly suggest date before sending confirmation slip.
VENUE	At your premise, equipped with LCD projector and white board. For courses conducted at our premise, additional RM500 per day applies for rental, cleaning and refreshments (subject to availability).
COURSE FEE	RM3,600.00 for a maximum of 12 participants (RM300/pax) Additional participants will be charged at RM300 per pax.
SPECIAL PRICE	A class of 20 participants @ RM5,500 (RM275 per pax)
CHOOSE A TRAINER (OPTIONAL)	Choose a specific trainer you would like for your class at RM300 each. Otherwise, random trainers will be assigned for the class. Trainer's brief profile available at https://firstaid.sjam.org.my/trainers/
MEALS & REFRESHMENT	Provided by your company, including meals for trainers and examiners.

Quotation - Public Class

DATE & TIME	9.00am – 5.00pm	
	4 Mar 2024 (Mon)	9 Sept 2024 (Mon)
	10 May 2024 (Fri)	6 Nov 2024 (Wed)
	3 Jul 2024 (Wed)	
VENUE	SJAM National Headquarters 41, Jalan Shelley, Off Jalan Peel, 55100 Kuala Lumpur, Malaysia <ul style="list-style-type: none"> • Google Map: https://g.page/SJAMalaysia (with adequate free parking) • Directly opposite Cochrane MRT (Jalan Cochrane, Kuala Lumpur) • Nearby hotels/homestay ranging from RM80 to RM350 per night 	
COURSE FEE	Normal price : RM350 per pax <hr/> Group of 2-4 participants : RM330 per pax <hr/> Group of 5-9 participants : RM300 per pax <hr/> OKU, students and above 60 years old# : RM300 per pax <hr/> Early Bird (Register & pay by 15 th of the month before the scheduled class. Eg. Register and pay by 15 th January 2024 for February 2024 class) : RM300 per pax <hr/> #Kindly produce copy of credentials	
MEALS & REFRESHMENT	Refreshments will be provided. Lunch is NOT provided. Meals are easily available at nearby malls and eateries, or via food delivery services.	

Why Choose SJAM?

A trusted first aid training provider since **1908**

Recognised training provider by **DOSH**

HRDC claimable, competitive rate

Quality training – minimum 1 trainer to 10 participants

Hands-on and practical skills with adequate quality training equipment

Training available **nationwide**

All surplus from paid trainings funds SJAM activities for the **community**

Rated 5-star in overall training quality, trainers' knowledge, information presented, material handouts and clear demonstration by 5,255 participants in year 2022 and 2023



One of your students, Charis witnessed a motorbike accident, assisted at the scene and **administered first aid** to the motorcyclist. The training you provide proves that **it does save lives**.

Stuart Howe
British High Commission

The trainers were not only **informative**, but also **engaging**, friendly and **humorous** which made the learning more enjoyable

Abdul Halim Saadi

...sebelum ini saya pernah hadir kursus sebegini dan saya rasa ini **yang the best**.. senang nak faham dengan jurulatih yang sangat membantu dan memberikan penerangan yang jelas

Florence Ani Anak Wen

This is so far **the best** First Aid Training I attended because instructors are very **open & approachable**. Keep up the good work!

Aisyah Nabiha Abd Karim

Terms & Conditions

1. DEFINITION AND INTERPRETATION

- 1.1 In these Terms, unless the context otherwise requires, the following expressions shall have the following meanings:

Booking refers to the receipt of the confirmation slip from Customer containing the details of the Customer and the Candidate(s) (if applicable), including contact details, billing information, as well as the Training requested.

Candidate(s) refers to the individual(s) attending the Training which may be the Customer.

Charges refers to the charges payable by the Customer for the Training in accordance with clause 3.

Customer refers to the person or an entity who is requesting the Training from SJAM.

Onsite Training refers to Training that is conducted for the Customer at a physical location of the Customer's choice (and accepted by SJAM), and the training will be for a minimum number of Candidates.

Public Class refers to Training that is available to members of the public, including the Customer, held at the SJAM National Headquarters or at a location hosted by SJAM and as detailed in the description of the Training.

Training refers to training services provided by SJAM to the Customer, which are conducted either at a physical location or online.

2. BOOKING A TRAINING

- 2.1 The Customer must complete and submit the confirmation slip and/or the training info sheet (as the case may be) to St. John Ambulance of Malaysia ("SJAM"). Advance payment of the Charges may be required at the point of submission in order to reserve a place in the Public Class or secure the date for the Onsite Training.
- 2.2 For Onsite Training, Customer may at their option select the trainer(s) from the pool of SJAM trainers (subject to the selected trainer's availability) with an addition of RM300 per trainer. In the event the selected trainer is unable to commit, SJAM shall refund the RM300 paid.
- 2.3 Candidate(s) who attended and has passed the assessment in First Aid at Workplace organised by SJAM National Headquarters is entitled to attend as observer the Public Class of the same Training on a complimentary basis provided it is still within the validity of his/her certificate. Candidate(s), however, will not be provided with Training materials. Seats are based on a first come first serve basis and at SJAM's absolute discretion.

3. CHARGES AND PAYMENT

- 3.1 The Customer shall pay any invoice issued by SJAM within 7 days of the date of the invoice or prior to the Training taking place whichever is earlier, to a bank account provided on the invoice by SJAM.
- 3.2 Notwithstanding clause 3.1, where the Booking is made less than 7 days away from the date of Training, payment is due immediately.
- 3.3 Failure by the Customer to pay any Charges when they fall due may (at SJAM's discretion) result in:
- the allocation of the Candidate's place in the Training to others;

- SJAM cancelling its Agreement with the Customer to provide the Training without incurring any liability; and/or
- if the training has already been delivered to the Candidate(s), SJAM withholding certifications that are due to the Customer having completed the Training.

- 3.4 Without prejudice to any other right or remedy that it may have, if the Customer fails to pay SJAM any sum due under this Agreement on the due date the Customer shall pay interest on the overdue sum from the due date until payment of the overdue sum, whether before or after judgment. Interest under this clause will accrue each day at 18% a year or the highest rate allowed under the law, whichever is lower.
- 3.5 All sums payable to SJAM under this Agreement:
- are exclusive of taxes and the Customer shall in addition pay an amount equal to any taxes chargeable on those sums (if any); and
 - shall be paid in full without any set-off, counterclaim, deduction or withholding (other than any deduction or withholding of tax as required by law).
- 3.6 Whilst SJAM takes reasonable care and skill to ensure that the prices of the Training are correct, mistakes may sometimes be made. If a mistake is discovered in the price of the Training that has been booked by the Customer, SJAM will notify the Customer and the Customer may either (a) reconfirm the booking at the correct price, or (b) cancel the booking. In this instance, if SJAM notifies the Customer and does not receive a response, the booking will be cancelled.

4. CANCELLATION

- 4.1 The Customer may cancel or postpone the Training by giving no less than 30 days before the Training by giving written notice to SJAM. Training may not be cancelled or rescheduled within 15 days of the start date of the Training. Where Training is postponed, it shall be within 60 days of the original date. The Customer may substitute any Candidate by giving no less than 24 hours before the Training by giving written notice to SJAM.
- 4.2 If the Customer is exercising its right to cancel the Training in accordance with clauses 4.1 above, SJAM may deduct from any refund an amount (at SJAM's discretion) for the supply of the Training for the period for which it was supplied, ending with the time when the Customer notified SJAM of its wish to cancel. The amount deducted will be in proportion to the Training already provided, in comparison with the full Training agreed to be provided. Where Training materials have been sent to the Candidate(s) for Training delivered online, the Training may not be rescheduled, and the Charges for such Training is non-refundable.
- 4.3 Where a Candidate fails to attend all or part of any Training, full payment of the Charges shall be required and there will be no refunds.
- 4.4 Where a Candidate fails his/her Training assessment (where applicable), the said Candidate is allowed up to 2 attempts of reassessment at a Public Class, the date of which shall be determined by SJAM.

5. INTELLECTUAL PROPERTY RIGHTS

- 5.1 All intellectual property rights in or arising out of or in connection with the Training, including any associated Training Materials shall remain the property of SJAM. SJAM grants the Candidates a perpetual, non-exclusive, non-transferable royalty-free licence to use the Training Materials solely for the purpose of receiving the Training and personal academic use. The Customer shall not and shall ensure that the Candidate(s) does not, in respect of the Training Materials: (a) commercially exploit it, (b) sublicense it to any third party, or (c) use it for the benefit of any other persons.

- 5.2 For purposes of this clause 5, "intellectual property rights" means patents, trademarks, trade names, design rights, copyright, confidential information, rights in know-how and other intellectual property rights, in each case whether registered or unregistered and including applications for the grant of any of the foregoing and all rights or forms of protection having equivalent or similar effect to any of the foregoing which shall subsist anywhere in the world.

6. CONFIDENTIALITY

- 6.1 Each party may be given access to confidential information from the other party in order to perform its obligations under the Agreement. A party's confidential information shall not be deemed to include information that:
- (a) is or becomes publicly known other than through any act or omission of the receiving party;
 - (b) was in the other party's lawful possession before the disclosure;
 - (c) is lawfully disclosed to the receiving party by a third party without restriction on disclosure; or
 - (d) is independently developed by the other party, which independent development can be shown by written evidence.
- 6.2 Subject to clause 6.3, each party shall hold the other's confidential information in confidence and not make the other's confidential information available to any third party or use the other's confidential information for any purpose other than the implementation of the Agreement.
- 6.3 A party may disclose confidential information to the extent such confidential information is required to be disclosed by law, by any governmental or other regulatory authority or by a court or other authority of competent jurisdiction, provided that, to the extent it is legally permitted to do so, it gives the other party as much notice of such disclosure as possible and, where notice of disclosure is not prohibited and is given in accordance with this clause 6.3, it takes into account the reasonable requests of the other party in relation to the content of such disclosure.
- 6.4 The Customer acknowledges that its information may be used by SJAM on an anonymous basis including without limitation compiling and publishing reports.
- 6.5 The above provisions of this clause 6 shall survive termination, however arising.

7. TERMINATION

- 7.1 SJAM may terminate the Agreement immediately in the following circumstances:
- (a) the Customer does not, within a reasonable time of SJAM requesting, provide SJAM with information that is necessary to provide the Training;
 - (b) the Customer commits a material breach of any term of the Agreement which breach is irremediable or (if such breach is remediable) fails to remedy that breach within a period of 30 days after being notified in writing to do so;
 - (c) the Customer does not, on the agreed date or timeframe, allow SJAM to provide the Training; or
 - (d) The Customer does not, if required, allow SJAM to access the agreed location for the Training to provide the Training.
- 7.2 The Customer may terminate the Agreement in the following circumstances:
- (a) if the Training purchased was misdescribed (however, the Customer may alternatively choose to get the Training re-performed or to get some or all of the Charges back);
 - (b) if SJAM has informed the Customer of an upcoming change to the Training or these Terms which the Customer does not agree with;

- (c) SJAM has told the Customer about a mistake in the Charges for the Training the Customer has purchased and the Customer does not wish to proceed;
- (d) there is a risk that performance of the Training may be significantly delayed because of events outside the control of SJAM; and
- (e) SJAM has notified the Customer that it has suspended supply of the Training; or
- (f) if it wishes to exercise its right to cancel the Agreement in accordance with clause 7.

- 7.3 Without affecting any other right or remedy available to it, SJAM may terminate the Agreement with immediate effect by giving written notice to the Customer if the Customer fails to pay any amount due under the Agreement on the due date for payment. If SJAM terminates the Agreement for this reason, SJAM will refund any Charges paid in advance where the Training and Training Materials have not been provided, but SJAM may deduct or charge the Customer reasonable compensation for the net costs incurred by SJAM as a result of the Customer breaching the terms of the Agreement.

8. HUMAN RESOURCE DEVELOPMENT CORPORATION ("HRDCorp")

- 8.1 Submission for subsidy (whether in part or in full) to HRDCorp for any Training shall be the sole responsibility of the Customer.
- 8.2 SJAM shall be entitled to the Charges as stipulated in clause 3 irrespective of HRDCorp's decision.

Confirmation Slip - In-house/Onsite

Our organisation would like to confirm the below course. We have read and agree to the Terms and Conditions stipulated for the course.

COMPANY NAME	<i>Receipt will be issued in this name – either organisation or individual</i>
CHOICE OF COURSE	<input type="radio"/> Awareness of First Aid <input type="radio"/> First Aid at Workplace <input type="radio"/> Basic Life Support <input type="radio"/> CPR+AED (Adult)
COURSE DATES	
NUMBER OF PARTICIPANTS	
TRAINING VENUE (ADDRESS)	
NAME OF LIAISON PERSON	
DESIGNATION	
HANDPHONE NUMBER	
E-MAIL ADDRESS	

***OPTIONAL (Additional Charges Apply) – Leave empty if not applicable**

*ADDITIONAL MODULES	<input type="radio"/> Paediatrics BLS & Paediatric Emergencies <input type="radio"/> Oxygen Administration & Basic Airway Management
*MOCK DRILL (FAWP only)	<input type="radio"/> Yes <input type="radio"/> No
*CHOOSE A TRAINER	I'd like to have the below as our trainer(s): 1. 2.

Sign here

Company stamp here

NAME :
DESIGNATION :
DATE :

Kindly email signed Confirmation Slip to firstaid@sjam.org.my

Confirmation Slip - Public Class

Our organisation would like to confirm the below course. We have read and agree to the Terms and Conditions stipulated for the course.

COMPANY NAME	<i>Receipt will be issued in this name – either organisation or individual</i>		
CHOICE OF COURSE AND COURSE DATE	First Aid at Workplace 8.00am – 5.00pm	Awareness of First Aid 8.00am – 5.00pm	Basic Life Support 9.00am – 5.00pm
	<input type="radio"/> 20-21 Feb 2024 (Tues & Wed) <input type="radio"/> 24-25 Apr 2024 (Wed & Thurs) <input type="radio"/> 28-29 May 2024 (Tues & Wed) CHINESE <input type="radio"/> 10-11 Jun 2024 (Mon & Tues) <input type="radio"/> 14-15 Aug 2024 (Wed & Thurs) <input type="radio"/> 25-26 Sept 2024 (Wed & Thurs) CHINESE <input type="radio"/> 16-17 Oct 2024 (Wed & Thurs) <input type="radio"/> 12-13 Dec 2024 (Thurs & Fri)	<input type="radio"/> 23 Mar 2024 (Sat) <input type="radio"/> 13 Jul 2024 (Sat) <input type="radio"/> 16 Nov 2024 (Sat)	<input type="radio"/> 4 Mar 2024 (Mon) <input type="radio"/> 10 May 2024 (Fri) <input type="radio"/> 3 Jul 2024 (Wed) <input type="radio"/> 9 Sept 2024 (Mon) <input type="radio"/> 6 Nov 2024 (Wed)

No.	Participant's Full Name	IC Number	Phone Number	Valid Email Address

Company stamp here

Sign here

NAME :
DESIGNATION :
CONTACT NUMBER :
DATE :

Kindly email the signed Confirmation Slip to firstaid@sjam.org.my. A blockchain-enabled, secured and verifiable e-certificate will be emailed to the valid email addresses provided.